



## Crisis Intervention Support Worker Transition House – Casual

### About the Position

Located in the beautiful Secwépemcul'ecw (Shuswap) region of British Columbia, the Shuswap Area Family Emergency Society (SAFE Society) is a registered charitable society that provides a broad spectrum of services to persons who are impacted by abuse. The SAFE Society works from an intersectional feminist and trauma-informed philosophy. The Society's mission is "ending violence in the Shuswap."

We are seeking caring individuals with experience in the social service sector to work casual shifts as a Crisis Intervention Support Worker at the Transition House located in Salmon Arm. A diploma in Human Service Work or equivalent training and experience is an asset.

### Job Summary

A Crisis Intervention Support Worker is responsible for providing support counselling to women who are survivors of abuse - physical, emotional, financial, spiritual or sexual - in the Transition House setting. The successful applicant must be able to work independently, as a team player, and effectively guide people through crisis situations. A casual position is a great way to gain experience in this field of work and opportunity to apply for permanent internal positions, should they come up.

- Works with diverse populations, so experience/aptitude an asset as well as a commitment to inclusive, culturally appropriate, decolonizing, and trauma-informed practices.
- Provides referrals and information, so knowledge of local resources and social supports an asset.
- This position often requires independent work so the ability to plan, organize, and prioritize projects and tasks is important, as well as the ability to take effective notes, keep track of action items, and share updates with colleagues and supervisors.
- Stressful situations are part of this work, so the ability to remain calm in stressful situations is critical. Crisis intervention, de-escalation, and mental health first aid training are an asset.
- Covid-19 wage top-ups after completion of probationary period, as applicable/available.

### Qualifications

- Post-secondary education in a directly related field or equivalent experience gained from a combination of direct experience, training and education.
- Minimum 1 year recent experience in a comparable field, such as work in a transition house, crisis intervention, counselling work, work with children or survivors of abuse.
- Satisfactory criminal record review from the RCMP.
- Valid BC Driver's License and use of a reliable vehicle. Expenses are paid where driving for work is required.
- Have excellent communication skills, both verbal and written.
- Able to lift and carry donations.

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## Schedule

Casual/on call staff cover shifts for permanent staff and, as such, the hours will vary with no guaranteed minimums. Transition House staffing is needed 24 hours per day, 365 days per year so applicants must be available to work a variety of shifts including overnight (awake), weekday dayshifts, weekends, evenings, and holidays as needed.

## Performance Standards

Reports to Transition House Management Team & Executive Director (or designate) and adheres to the constitution, philosophy, policies and procedures of the Society.

1. Is respectful, non-judgmental, compassionate, and inclusive.
2. Fosters open communication and collaboration with clients, colleagues, community partners, donors, and volunteers.
3. Plans and organizes time effectively and efficiently.
4. Represents the SAFE Society in a positive and professional manner within the community.
5. Respects confidentiality of clients, staff, volunteers and organization as a whole.
6. Displays a positive, pleasant, and courteous attitude, and responds well to supervision and constructive feedback.
7. Uses appropriate and respectful language.
8. Is punctual and consistent in attendance.
9. The successful applicant must demonstrate positive collaboration with other community partners. This position works collaboratively with CBVS and other program staff.

## Diversity Statement

Gender is a bona fide occupational requirement of this position: anyone who identifies as a woman+, including those of diverse gender expression/identities, trans and Two Spirit individuals, are encouraged to apply. The SAFE Society is committed to diversity, equity, and inclusion and, as such, encourages applications from qualified individuals who have experienced historical or current barriers to equity including, but not limited to, sexual orientation, persons with diverse abilities, of any race, ancestry, colour, religious, spiritual belief or place of origin, Indigenous People and/or those with lived experiences of marginalization. If you require accommodations at any time throughout the hiring process, please let us know and we will work with you to meet your needs.

## Deadline to Apply

Open until suitable applicants can be found.

## How to Apply

Cover letter and resume to the Executive Director by email: [ExecutiveDirector@safesociety.ca](mailto:ExecutiveDirector@safesociety.ca)

We thank all applicants for their interest, however only shortlisted applicants will be contacted. Please direct all questions to the above listed email address. No phone calls please.

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